

Accessibility Features on Yealink Devices

This document contains information about the accessibility features that are supported on Yealink Teams Phones. These phones provide accessibility features for the hearing, blind, vision impaired and mobility impaired. Because many of these Microsoft Teams features are standard, they can be used by users with disabilities without requiring any special configuration.

The information applies to MP58/MP56/MP54/MP52/T58A/T56A/T55A/VP59/CP960 Teams phones and UH33/WH62 headsets.

Features for Hearing-Impaired Users on Teams Phones

The following table lists the accessibility features on Teams phones for hearing-impaired users.

Accessibility Feature	Description
Visual Message Waiting Indicator (MWI)	An indicator light on the phone indicates that new messages are waiting. Icons on the phone screen also indicate that the phone has new messages.
Adjustable ring tone and volume	You can choose from a variety of ring tones for your phone. You can also change the volume of the ringer to suit your needs, and choose different ring tones for individual contacts.
Adjustable call volume	If you are in a call, you can raise or lower the volume of the voice on the far end and of other sounds you hear.
Visual notifications	Indicators on the phone screen (such as flashing bars or icons) let you know when calls are incoming, outgoing, or if a call is active or held.
Hearing Aid Compatible (HAC) handsets	All Yealink handsets are Hearing Aid Compatible (HAC) and have telecoils that magnetically couple to most wearable hearing aids per FCC section 508 (compliant to ADA Section 508 Recommendations: Subpart B 1194.23).

Convert voice mail to text

Voice mail messages are converted to text for reading on the phone.

Features for Visually-impaired and Blind Users on Teams Phones

The following table lists the accessibility features on Teams phones for visually-impaired and blind users.

Accessibility Feature	Description
Adjustable backlight settings	You can change the brightness of the screen by adjusting backlight intensity settings.
Tactile “5” key with raised bump	The “5” key has a bump that lets a user discern the relative position of other keys on the keypad.
Large keys	Large keys on the phone console enable you to easily access phone features and functions.
Keys with lights	Keys with lights can more accurately locate the position of the keys.
Power led indicator	Power led indicator on the phone indicates that the status of the phone.
Large text	You can change the displayed text size.
High contrast mode	You can change the contrast setting if any difficulties are encountered when reading text on the screen.
Color correction	You can change color mode if any difficulties are encountered with color recognition.
Screen reader	The phone will provide audible instructions when navigating different commands where you tap.

Features for Mobility-Impaired Users on Teams Phones

The following table lists the accessibility features on Teams phones for mobility-impaired users.

Accessibility Feature	Description
Auto-answer	Yealink Teams phones can auto-answer calls, so you don't have to lift a handset, push a button, or tap a key to answer a call. If you enable this feature, your phone will automatically answer incoming calls using the speakerphone.
Dedicated headset jack that enables the auto-answer function	Users can set up their phone so that all calls use your headset.
Large keys	Yealink Teams phones have large keys that are well-spaced on the phone console.
Built-in speakerphone	A built-in speakerphone allows you to use the phone without having to use a handset or headset.
Adjustable phone stand	Yealink Teams phones have stands that you can adjust to various angles so your phone sits at a comfortable angle on your desktop.
Better Together over Bluetooth (BToB)	After the phone is paired with your PC, supported features include lock / unlock, screen off / screen awake and control call operations via BToB.
Proximity Join (CP960)	You can move an active Teams meeting on your mobile phone or laptop to the nearby device by using the 'add a room' feature.

Features for Hearing-Impaired Users on Headsets

The following table lists the accessibility features on headsets for hearing-impaired users.

Accessibility Feature	Description
Visual Message Waiting Indicator (MWI)	An indicator light on the base indicates that new messages are waiting. Icons on the phone screen also indicate that the phone has new messages.
Adjustable ring tone and volume	You can choose from a variety of ring tones for your headset. You can also change the volume of the ringer to suit your needs, and choose different ring tones for individual contacts.
Adjustable call volume	During a call, you can raise or lower the volume of the voice on the far end and other phone sounds you hear.
Visual notifications	Indicators on the base let you know when calls are incoming, outgoing, or if a call is active or held.

Features for Visually-impaired and Blind Users on Headsets

The following table lists the accessibility features on headsets for visually-impaired and blind users.

Accessibility Feature	Description
Large “Call Control” key on headset	The Call Control key are large and recessed for a consistent touch experience.
Separate “Mute” key on the earmuff	The mute key is placed separately on the earmuff, and the key includes a raised bump.
Large “Teams” key on the base	The Teams key in the middle is larger than the two adjacent keys, making it easier to discern the key layout.
Protrusions on the charging base	There are protrusions on the charging base, which makes it easy to accurately discern the proper charging position.

Keys with lights

All keys have backlighting.

Features for Mobility-Impaired Users on Headsets

The following table lists the accessibility features on headsets for mobility-impaired users.

Accessibility Feature	Description
Dedicated headset jack that enables the auto-answer function	If you use a headset, you can set up your phone so that all calls use your headset.
Large keys	Yealink headsets have large keys that are well-spaced on the base console.
Built-in speakerphone	A built-in speakerphone allows you to use the phone without having to use a handset or headset.